

Kitchen Delivery & Surcharges (UK only)

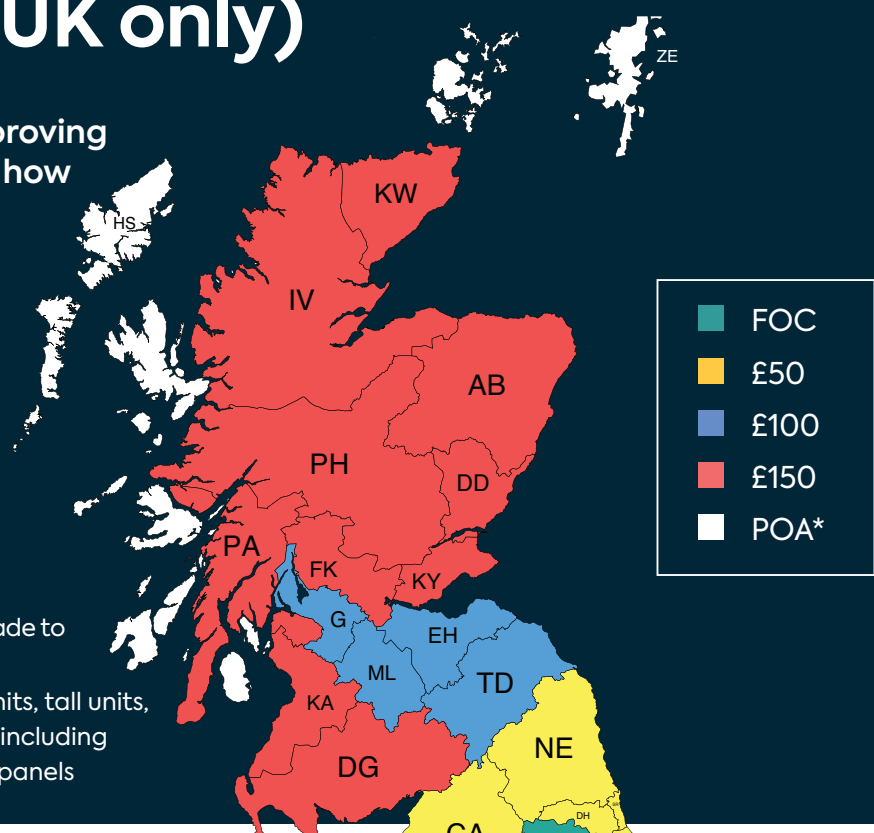
From 6 July 2026, we are improving how we make deliveries and how we apply surcharges.

Why?

- Direct delivery (no carrier network)
- Guaranteed next day delivery
- Timed delivery
- Upfront flat fees
- Less handling so less damages

The surcharges we apply depends on the following **3 factors**:

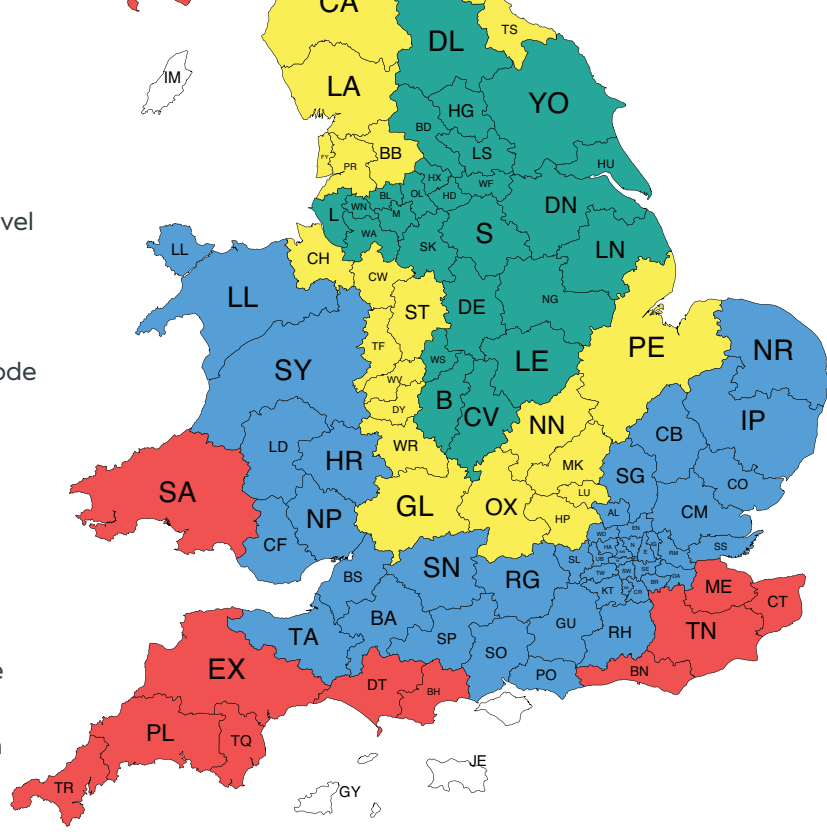
- The postcode the delivery is being made to
- The order value
- Whether your order contains rigid units, tall units, and items 1970mm or over in height including end panels and breakfast bar back panels



Let's explain in a little more detail

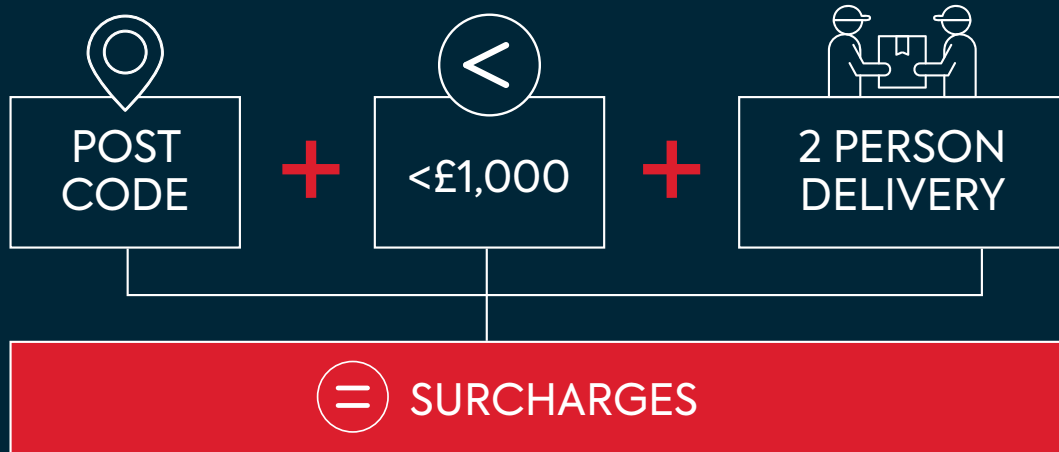
All Kitchen Kit kitchens are manufactured and despatched from our site in Doncaster.

- The map opposite is colour coded, there are 5 zones. The zones are based on mileage and travel time from our Doncaster site. Depending what colour your postcode area is in, will determine the surcharges that will be applied, e.g. If your postcode area is green, you will incur no postcode surcharge.
- Orders **less than £1,000** (Flat-Pack & Rigid) (after your discount has been applied and before VAT) will incur a surcharge of £100.
- Any SKUs which are 1970mm or over will trigger an 'All in Van' direct delivery service. This is a 1 Person kerbside **ADVANCED** Service. You have the option to choose a 2 Person ground floor room of choice **PREMIUM** Service which has an additional cost of £100.
- Where a flat-pack kitchen is ordered that does not contain trigger SKUs it will be delivered free of charge through our **DX STANDARD** Service.



*POA (Point of Application) – When you enter an off-shore postcode on kitchenkit.co.uk, your order will be submitted with a 'pending status'. Customer Services will automatically be notified and will contact you with a delivery price. If you agree to the price, it will be entered onto the order and the order released into production.

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Flat-Pack & Rigid

Post Code Zone	Post Code Charge	<£1,000 Flat-Pack or Rigid kitchen	1 Person ADVANCED Service (items over 1970mm high)	TOTAL	2 Person PREMIUM Service (optional)
Green	£0	£100	£0	£100	+£100
Yellow	£50	£100	£0	£150	+£100
Blue	£100	£100	£0	£200	+£100
Red	£150	£100	£0	£250	+£100
White	POA	£100	£0	POA	+£100

Customer Contact

The Kitchen Kit Customer Services Team will phone the recipient the day before delivery is due to confirm a time.

The delivery driver will phone the recipient 30 mins before they are due to deliver the order.